

# CALL FOR EXPRESSION OF INTEREST for Medical Emergency Support

## **BACKGROUND**

The Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH provides services and projects worldwide in the field of international cooperation for sustainable development. We are a public-benefit enterprise, owned and commissioned by the Federal Government of Germany. Our main commissioner is the German Federal Ministry for Economic Cooperation and Development, complemented by commissions of other Federal Ministries.

In support to the GIZ diverse operation, the GIZ needs the service of a medical emergency provider.

## **REQUIRED SERVICES**

This framework contract requires the engagement of a reliable Medical Emergency Support provider for the following:

- Provide medical emergency assistance for GIZ personnel (24/7 emergency support)
- Medical Evacuation and/or relocation to a place with sufficient medical assistance.
- Additional Travel after Medical Evacuation if in relation to case
- Repatriation of mortal remains
- Medical Expense Guarantee to ensure start of treatment, Cost Review & Payment, and Medical Monitoring
- Emergency & routine medical advice
- First Aid Training
- Out-patient case management.
- Support to access clinics and appointment management
- Options for family Members. Candidate will coordinate emergency travel arrangements for family members to accompany a hospitalized member.

## **MINIMUM ELIGIBILITY REQUIREMENTS**

- a) Updated company profile with (how many years?) years of experience/operations and description of travel services/products offered.
- b) List of clients from international organizations / development organizations like GIZ.
- c) Commercial & technical viability information:
  - Average annual turnover (revenue) for the last 3 financial years
  - Current number of employees
- d) Government registration/permits:
  - 1-page copy of SEC or equivalent
  - 1-page copy of valid business permit
  - 1-page copy of BIR Registration
  - 1-page National Privacy Commission (NPC) Certificate and other (if any) international data protection compliant certification
- e) Accreditation and Memberships (local and international)

## **APPLICATION PROCESS**

Email GIZ Office Manila at [PH\\_Quotation@giz.de](mailto:PH_Quotation@giz.de) for the detailed Terms of Reference, eligibility grid and/or for inquiries related to this tender.

## **SUBMISSION OF EOI & ELIGIBILITY DOCUMENTS**

Interested bidders must submit their Letter of Expression of Interest (EOI) and the minimum eligibility requirements in a sealed and labelled envelope to:

**Deutsche Gesellschaft für Internationale  
Zusammenarbeit (GIZ) GmbH  
GIZ Office Manila  
9F Bank of Makati Building, Ayala Avenue  
Extension near corner Metropolitan Avenue,  
1209 Makati City**

With the following inscription/label as follows:

**EOI and Eligibility Docs: Medical Emergency  
Support  
CN\_83477888**

## **DEADLINE FOR SUBMISSION**

**On or before 06 December 2024 (not later than 5:00 p.m.)** Note: GIZ office hours: 9am to 5pm, Mon – Fri.

*Received eligibility documents shall be evaluated respectively based on set criteria. Only shortlisted Medical Emergency Support Companies/Organization will be requested to submit a bid subject to the GIZ bidding procedures and conditions.*