Call of Express of Interest (EOI) for Capacity Building Package for the Ministry of Finance Iraqi Custom Authority

Project No: 21.2023.6-002.00

Project Name: Strengthening Public Finance and Financial Markets (FFM) in Iraq

1. Project Background

The Support to Public Financial Management and Financial Market (FFM) Project in Iraq is a multi-donor action commissioned by the German Federal Ministry for Economic Cooperation and Development (BMZ), co-funded by the European Union (EU) and implemented by Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH.

The government of Iraq has defined comprehensive reform measures to embark on an inclusive development path based on stable and accountable institutions. The aim is to diversify domestic revenue mobilization from near complete dependence on Oil Revenue. To this end, the Project is supporting the government's effort to modernize the non-oil domestic revenue generation system through institutional and human capacity development.

The FFM program has four components, and the Fiscal Reform Component is the conduit through which the program is supporting the Government of Iraq to modernize the non-oil revenue mobilization system. The aim is to support the establishment of a transparent and accountable revenue generation system that is capable of mobilizing revenue in a fair manner for service delivery to the citizens, especially the vulnerable women and children who are mostly affected by the prolonged conflict.

In addition, the FFM Program through its component one will support some key counterparts namely, the Finance of Finance (MoF), the General Commission of Taxes (GCT), and the Iraq Customs Authority (ICA). The Program supports the government in doing political analysis based on the following: (i) the economic and social effects of a particular tax type and how it can influence the political atmosphere in the country, (ii) careful analysis of how the imposing of a particular tax can lead to changing political landscape and support, and (iii) evidence-based revenue projections methodologies developed to scientifically estimates the resource envelop to meet the overall budgets and avoid fiscal distortion in the fiscal year budget and resource allocation.

Overall, this multi-donor action emphasizes developing the long-term abilities of its partners such as the Iraqi Ministry of Finance is placed on the key revenue-generating institutions and other non-oil revenue-generating departments and commissions with strong potential for transforming the revenue base from near complete dependence on oil revenue to non-oil revenue.

2. The objective of this training package:

- To equip the Customs officials with essential skills to navigate the automated system effectively, minimizing operational disruptions and maximizing operational efficiency
- The specialized IT training of the officers will enhance their capacity in modernizing customs operations and helping to improve revenue collection
- The specialized IT training for the customs officers will enhance the capacity of the officer to detect fraud and improve operational security by streamlining procedures of cargo control, transit of goods, and clearance of goods

- Facilitating trade efficiency and competitiveness by substantially reducing transaction time and costs, with improved transparency in customs transactions
- Promoting sustainable development by cutting down on the use of paper, through the use of electronic transactions and documents

The company will be responsible for providing technical expertise to develop training materials, including presentations, exercises, and assessments, to facilitate effective learning of:

- Oracle Database Foundations
- Oracle Database Administration I
- Oracle Database Administration II
- Backup and Recovery
- Performance Management and Tuning
- Oracle High Availability
- Database Security
- Linux Fundamentals
- System administration Red Hat I
- Oracle Linux
- Linux high availability
- Specialist in Security: Linux
- VM administration
- Network fundamental
- SD-WAN technology & concepts
- Cisco Certified Network Associate
- Implementing and Operating Cisco Data Center Core Technologies (DCCOR)
- Fortinet Cybersecurity Awareness
- Peplink Certified Engineer Program (PCE)
- Oracle SQL
- Oracle PL/SQL
- Java Fundamentals
- Java SE 8 Programmer I
- Java SE 8 Programmer II
- Java EE Application Developer
- AW module programming
- Professional Scrum Master
- Professional Scrum Product Owner
- Certified Ethical Hacker
- Information Systems Security

3. **The company needs to provide the following:**

a. **Provision of qualified Trainers:**
   A minimum of 10 qualified trainers will be required to conduct this training package for 200 training days - 6 hours per day for up to 15 technical employees from the MoF ICA staff

The Trainer's Skills and Qualifications:

- PhD degree in information technology \ Computer Engineering or Science.

- Deep understanding of the specific course he is assigned to, including its syntax, data structures, functions, and object-oriented programming concepts. They should be adept at writing clean, efficient, and scalable code in different programming languages.
- Practical experience in software development to effectively teach real-world applications in custom.
- He should have hands-on experience in developing software projects using and working with libraries, frameworks, and tools commonly used in the industry.
- Experience in teaching or training, whether in a classroom setting.

b. **Tools and Equipment**

- The above training package often combines theoretical concepts with hands-on exercises and practical examples to provide participants with a comprehensive understanding and its application in real-world scenarios.
  Thus, the company needs to provide (own \ rent) all the required educational tools and practical training equipment, such as: (15 Laptops, and 1 Server).
- Training Materials and exercises as well as access\ licenses to the official curriculums and reference guides.

c. **Training Venue:**

- Training venue on a hotel in Baghdad to host 15 trainees for 200 days.
- The training venue should be equipped with suitable chairs and desks and a touch screen of 85 inches as well as a sound system.

d. **Catering and food Management.**

The service provider must provide the following catering services:
- Coffee break: estimated quantities: 3000 servings.
- Lunch: estimated quantities: 3000 meals.

4. **Letter of Interest should be submitted with the following supporting documents:**

- Introduction of the firm/company
- A scanned copy of the license and registration that the company is able to work in Iraq and.
- Bank data with all details from a local bank (Bank Name, Account Holder, IBAN).
- Annual turnover of the last three (3) financial years.
- Structure of the company and number of employees.
- Reference of similar implemented projects, including their values in the last three years.
- Provide the requirements per the attached assessment grid for checking the eligibility of companies.
- Providing the experience with similar in providing training services.
- Providing evidence to proof that the company has an experience with specific IT fields (Oracle ,Linux ,Network ,Java ,Cyber Security ,Scrum Master ,OS/Systems)
- Provide a letter directed to GIZ exploring:
  - ➢ Your company is interested and will participate in the tender.
  - ➢ Full names of owner and representatives, with their signatures' samples.
  - ➢ The stamp samples.

This expression of interest is a market search for qualified individuals and GIZ keeps the right for appropriate selection of the best qualified. After this expression of interest, the individuals/companies might be asked for more detailed information and the criteria of selection will be shared with all selected for future demand under this "Short-term Consultant Fee Grids".

Interested companies must submit the above requirements and the full contact details via email to procurement.iraq@giz.de with the email subject name: **Capacity Building Package for the Ministry of Finance Iraqi Custom Authority**

The deadline for submission is

Sunday 15.12.2024 no later than 14:00

Yours Sincerely,

Procurement and Contracting Unit

Deutsche Gesellschaft für

Internationale Zusammenarbeit (GIZ) GmbH

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I www.giz.de